

**“As a patient and clinician,  
I am confident that the  
information on the  
interface is secure and  
can be trusted. It allows  
the clinician to focus on  
clinical decision making.”**

**Dr. Naresh Mohan**  
Chief of Staff  
Rouge Valley Health System  
Toronto, Ontario



**Discover how we are  
improving patient care**

[www.connectingontario.ca](http://www.connectingontario.ca)

1-866-250-1554

[connecting.ontario@ehealthontario.on.ca](mailto:connecting.ontario@ehealthontario.on.ca)

**eHealth Ontario**

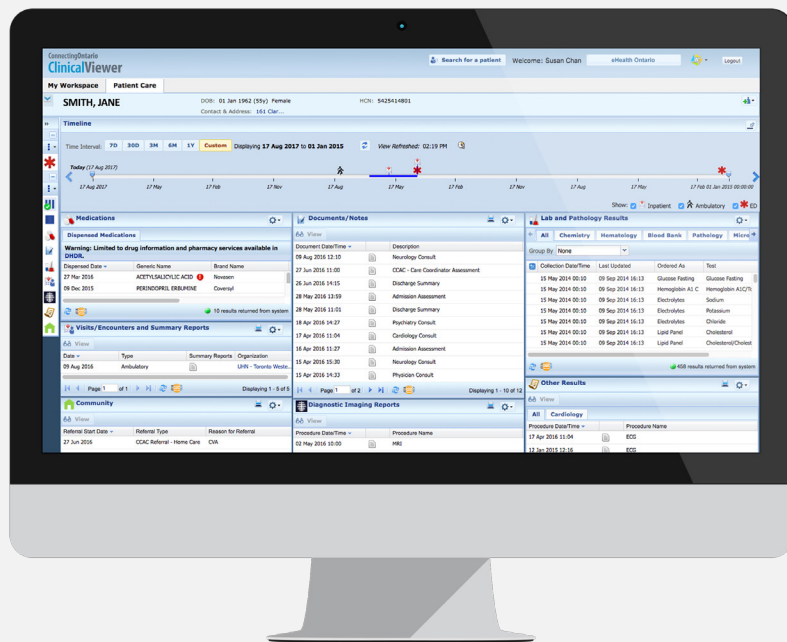
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Available in an accessible format upon request.  
Disponible en français.

**ConnectingOntario**

**AN ELECTRONIC  
HEALTH RECORD  
FOR YOU**

 **Ontario**  
eHealth Ontario



**ConnectingOntario** gives your health care team including family doctors, specialists, nurse practitioners, nurses and emergency department clinicians, secure, real-time access to your relevant medical information.

## How will my care improve?

- ✓ Your health care team can make better decisions about your care at the time of your visit.
- ✓ There will be less need for you to repeat your health story as you move from one location to another.
- ✓ You will experience more coordinated care between different members of your care team including your family doctor, hospital and regional LHIN.
- ✓ Fewer duplicate tests.

## How does it work?

Your medical records are shared among family doctors, hospitals, long-term care homes, and home and community care services throughout Ontario.

- ✓ Your personal health information is made available to participating health care organizations for the purpose of providing care and treatment.
- ✓ All health care organizations handle personal health information in accordance with Ontario's health privacy law (Personal Health Information Protection Act, 2004).
- ✓ Only authorized members of your health care team can view your electronic health information.

## What information is being shared?

- Lab reports
- Visit details
- Emergency department reports
- Patient consultation reports
- Hospital discharge summaries
- Cardiovascular results
- Home care services information
- Neurophysiology reports
- Respiratory reports
- Diagnostic imaging reports (e.g. x-rays)
- Medication information
- Allergy information
- Infection control information
- And more...



## We take your privacy seriously

- ✓ We adhere to rigorous privacy standards, policies and procedures.
- ✓ Access to your health records is limited to only those clinicians who need to know in order to provide care.
- ✓ We can tell you who has accessed your information.

## Your privacy rights

As a patient, you have rights to how your personal health information is safeguarded and shared.

### Contact eHealth Ontario:

- ✓ To find out what information is in ConnectingOntario
- ✓ If you don't want to share your information
- ✓ To receive copies of your information
- ✓ To request a correction to your information
- ✓ For a list of health care providers who have viewed your information

For any privacy and security questions or requests, contact any health care organization participating in ConnectingOntario or eHealth Ontario at 1-866-250-1554.

You have a right to make a complaint about eHealth Ontario information practices by contacting Ontario's Information and Privacy Commissioner at:

Tel: (416) 326-3333  
Toll free: 1 (800) 387-0073 (within Ontario)  
TDD/TTY: (416) 325-7539